

Privacy Policy

FME WALLET collects a range of information and Personal Data that is necessary for the use of its services and to address regulatory considerations and law obligations, including those relating to Know Your Clients (KYC), Anti Money Laundering (AML), and Countering Financing Terrorism (CFT). We may also collect Personal Data to improve our services.

We may request Personal Data for other reasons such as to develop new products and services, promotions, marketing, quality control, survey completions, invitation to our events, and so on. We will, in such instances, seek your consent. You may choose to not disclose your Personal Data for these purposes. However if you do so, we may not be able to serve you as effectively or offer you our full services.

3. SHARING OF PERSONAL DATA WITH THIRD PARTIES

FME WALLET will not disclose any of its Users' Personal Data to a third party, except: (a) to the extent that it is required to do so pursuant to any laws or regulations; (b) if there is a need to disclose; (c) in line with our Terms of Use; (d) at your request or with your consent. Under such circumstances, we will try to make such disclosures on a "need-to-know" basis, unless otherwise instructed by a regulatory authority. In line with the purposes set above, FME Wallet may disclose your Personal Data to the following:

- Any members of FME WALLET, inclusive of our affiliates and subsidiaries;
- Any of our service providers and business partners.

We will disclose your Personal Data to service providers and business partners, to better perform the services requested by you. These service providers and business partners have their own privacy policies and may store your data within their own systems.

4. PROTECTION OF YOUR PERSONAL DATA

FME WALLET respects its Users and is therefore committed to taking reasonable steps to safeguard all its Site and service Users.

Users' Personal Data are protected in several ways. All Personal Data are securely stored in a safe location, and only authorised personnel have access to it via a username and password. Besides that, all Personal Data are transferred to and from us over a secure connection; to prevent unauthorised parties from viewing your Personal Data.

5. DIGITAL ASSETS AND BLOCKCHAIN PRIVACY

Your funding of Digital Assets, may be recorded on a public blockchain. Public blockchains may be open to forensic analysis that may lead to de-anonymization and the unintentional revelation of private financial information. As blockchains are decentralized in nature, we would not be able to erase, modify, or alter Personal Data from such networks.

6. YOUR RIGHTS REGARDING YOUR PERSONAL DATA

All Users have rights to their own Personal Data. The rights that are available to you in relation to your Personal Data that we hold includes, but is not limited to the following:

(a) Access

Once logged in, Users will have full access to their own Personal Data on our Site.

(b) Rectification

If your Personal Data is inaccurate or incomplete, you may have it rectified. You may inform us of any changes to your Personal Data at any time by contacting our Customer Service. If possible, we will inform all related parties of data rectifications.

(c) Deletion

You can request for the deletion or removal of your Personal Data in certain circumstances. Such requests, however, will be subject to retention limits, laws, and regulations that we are to comply with.

(d) Withhold

You may withhold your consent to our use of your Personal Data for direct marketing and promotional purposes at any time.

7. STORAGE OF YOUR PERSONAL DATA

Our operations are supported by a network of computers, servers, and other information technology.

8. RETENTION AND DELETION OF PERSONAL DATA

All Personal Data that we hold in the form of recorded information, by telephone, electronically or otherwise, will be held in line with local regulatory requirements. We will only retain your Personal Data as long as necessary to fulfil the purposes for which it was collected. These include to satisfy any legal, accounting, or reporting obligations or to resolve disputes.

FME WALLET shall delete your Personal Data without delay after: (i) its purposes of collecting and disclosing Users' Personal Data are fulfilled; or (ii) the User's account is terminated; or (iii) the User requests the deletion of his/her Personal Data.

9. SECURITY

The security of your Personal Data is important to us, but please be reminded that there are no 100% secure method of transmissions over the Internet. While we try our best to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

10. COOKIES

Cookies are sent to your browser from a website and stored on your device's hard drive. Like many sites, we too use "cookies" to collect information. You may change your settings to block all cookies. However, if you do so, you might not be able to use some features of our Site.

11. ACCEPTANCE OF PRIVACY POLICY

By accessing and using our services, you confirm your acceptance of the terms of this Privacy Policy. If you do not agree with any provision(s) of this Privacy Policy, you should immediately cease all access and/or usage of our services.

12. CONTACT US

If you have any questions about this Privacy Policy, please do not hesitate to contact our Customer Service at support@fmetoken.io